

Amazon Return

Subject: Clarification and Follow-Up Regarding Return and Refund - Order# 113-9842190-3276268 and Related Orders

Dear Amazon Customer Service,

I am writing to clarify and address a situation regarding my returns and refunds for several orders. I appreciate your assistance and aim to provide detailed information to expedite the resolution process.

Incident Report

1. Order Numbers Involved:

- **Order# 113-9842190-3276268:** One pair of pants was included in this order.
- **Order# 113-2282455-9833834:** This order was also for one pair of pants and has already been refunded. I am including this order to note that items from this shipment have been successfully refunded.
- **Order# 113-6784370-1289840:** This order included multiple items. I kept the two compression shirts, but out of the remaining items, one polo shirt was refunded early because the box was in transit.

2. Today's Date: 11/19/2024.

3. Return Tracking Number: 1Z472E8A7852928610.

4. Items Included in the Return but NOT Refunded Yet:

- **From Order# 113-9842190-3276268:**
 - LETAOAO Men's Big and Tall Pants, Black, 64W x 28L.
- **From Order# 113-6784370-1289840:**
 - Corna Men's Short Sleeve Moisture Wicking Performance Golf Polo Shirt, Black, 5XL.
 - Corna Men's Quick-Dry Golf Polo Shirt, Black, 5XL.
 - Wrangler Men's Trail Trekker Relaxed Fit Jeans, Overdyed Black, 64W x 30L.
 - Wrangler Men's Trail Trekker Relaxed Fit Jeans, Overdyed Black, 66W x 32L.
 - Drizzte Plus Size Men's Belt, 75" Elastic Black Braided.

Issue Summary

I returned all items from these orders in a single box using the tracking number provided above. Initially, I believed consolidating the returns into one box would be more environmentally friendly. However, I now understand that separate boxes may have been required for proper processing.

To date, some items have been refunded, but not all. I am concerned that combining returns into one package has caused confusion.

Request

I kindly ask that the returns team confirm receipt of all items associated with the tracking number provided and process the pending refunds. If additional information or steps are needed, please let me know.

Thank you for your time and assistance. I look forward to your response.

Best regards,

Chris Deome

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